



On behalf of ELA Group, Inc. we would like to thank you for allowing us to work with you. We here at ELA Group feel that it is important to

establish and maintain a good relationship with our clients, and would appreciate if you would take a few moments to fill out the following survey. Any information you provide on these surveys will be used to better our relationships with clients such as you.

Name: _____
 Title: _____
 Company-Organization: _____
 Address: _____

 Phone: _____ Email: _____
 Web Address: _____

ELA Group is "focused on meeting and exceeding the varied needs of our clients by providing timely, creative, technically-competent, and fiscally-sound engineering and land planning solutions."

What services did ELA Group provide to you?

- Land Development
- Civil/Municipal Engineering
- Traffic/Transportation Engineering

What project(s) did we complete for you?

What primary type of work did we perform for you?

- Planning/Design
- Subdivision/Land Development
- Civil/Stormwater and/or Utility Design
- Roadway/Intersection Design
- Traffic Impact Study
- Construction Administration
- Construction/Bid Documents
- Municipal Engineering Review
- Retaining Wall Design
- G.I.S.
- Surveying

On a scale of 1-3, 1 being poor, 2 being average, and 3 being very good, please rate our staff below

	Front Office Staff			Project Manager(s)			Professional Staff			Technical Staff		
Responsive	1	2	3	1	2	3	1	2	3	1	2	3
Courteous	1	2	3	1	2	3	1	2	3	1	2	3
Professional	1	2	3	1	2	3	1	2	3	1	2	3
Knowledgeable	1	2	3	1	2	3	1	2	3	1	2	3
Reliable	1	2	3	1	2	3	1	2	3	1	2	3

Was your project completed...

- In a timely fashion? Yes No
 Accurately? Yes No
 Efficiently? Yes No

What improvement(s) would you suggest to further improve our services and meet client needs?

Given the opportunity, would you work with ELA Group again? Yes No
 Given the opportunity, would you recommend ELA Group to others? Yes No

We are currently featuring client testimonials on our website and in other marketing materials, if you would like to include a testimonial regarding your experience with ELA Group, Inc., please do so below. By signing below, you give ELA Group permission to use your testimonial for future marketing.

 Signature

 Date